



AFTER SALES SERVICE BY CLYDE BERGEMANN

Maintaining Value & Optimisation





Our Service For You

About Us

Clyde Bergemann provides you with a full range of services from supply of spare parts, installation, commissioning, training of service personnel, up to providing consulting services for optimisation and modernization of systems.

Clyde Bergemann's experience is unmatched as we have provided solutions for over 60 years. We have worked with power and industrial, waste-to-energy, biomass and recovery boiler operators throughout the world helping them to achieve optimal boiler performance.

We provide a complete service covering the entire lifespan of equipment helping you streamline your procurement process. Our services are completely flexible and customised to your specific needs. Whether it be a simple part replacement order or a vendor managed inventory program, we have you covered.

Service, Maintenance, Inspections

With Clyde Bergemann solutions for inspection and maintenance, customers receive a complete and professional service which guarantees a maximum availability of equipment. With regional service centres, our people are there when you need them, offering a full range of services to help keep production up and running.

Maintenance Contracts

- Periodic plant inspection contracts
- Agreements defining a customer-focused, plant specific choice of services and spare parts which are then made available "on call"
- Fixed-price maintenance contracts

Benefits

- Reduced administrative procedures at the ordering and payment stages
- Short repair response times (subject to penalties)
- Fixed cost for annual budgeting purposes
- High availability is contractually guaranteed



Now You Can Relax!

Spare Parts

Individual parts suffer wear and tear. Clyde Bergemann provides all replacement and spare parts and makes them readily available, allowing our customers to count on their production and rely on continual quality.

We offer:

- Consultation for the selection of spare parts
- Start-up kits for new installations
- Custom-made individual packages
- Original replacement and spare parts
- Fast worldwide delivery

Training

Training personnel to operate and maintain equipment properly and safely is the most effective way to ensure reliable plant performance. We offer a variety of training programs for our systems for your operations and maintenance personnel.

We offer:

- Full training programs designed to instruct your personnel to operate, overhaul and maintain the equipment supplied
- Individual training to create more efficient personnel
- Lectures as well as hands-on-training

Safety first

We have been SCC certified since 2005. We carry out installation, commissioning and service for our own on-load boiler cleaning systems as well as those from other manufacturers with a proven adherence to a high standard of safety. To ensure we can continue to do this, we undergo a third party verification every year and a comprehensive repeat audit every three years.



Clyde Bergemann is represented in over 40 countries worldwide.



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